

Housing and Property Safeguarding Children Policy





This policy explains how we keep children safe from harm

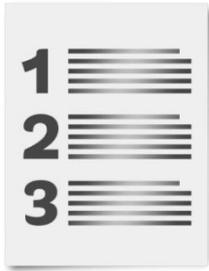


- it follows the **Children Act 2004**

- it applies to all Housing and Property services



- a child is anyone aged **0** to **18** years old



What happens if we are worried



Staff may hear or see something that makes them worried about a child



If staff are worried they must tell Children Safeguarding and Family Help when they think

- a child is being hurt or treated badly



- a child might be hurt soon



- a child's health or development is at risk if they do not get help



Children and Family Services will look at the situation and decide what help is needed



Working together



If a child is at risk, Housing and Property will work with other services like social care to plan to keep the child safe



We are part of the **Safeguarding Children Partnership Board**



Sharing information



Sharing information keeps children safe - we share information in line with the

- **Children Act 2004**



- and **General Data Protection Regulations 2018**



Supporting staff



Safeguarding can be upsetting for staff

- we support staff with meetings and check-ins



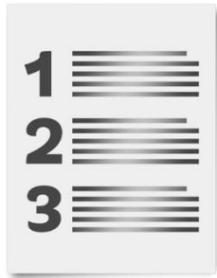
- all staff must do safeguarding training every year



- we do not accept abuse or harassment towards staff



If you think our service did not follow this policy, you can complain through Camden's complaints process



What to do if you are worried about a child



If it's an emergency call **999**

If you are worried about a child contact Children and Families



- by phone on **020 79 74 33 17**

- if you are calling outside of usual office hours phone **020 79 74 44 44**



- or email at **LBCMASHadmin@camden.gov.uk**