

# Housing and Property Safeguarding Adults Policy

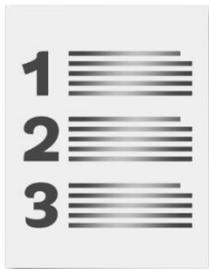




This policy explains how we keep adults safe from harm or neglect



- it follows the **Care Act 2014**
- it applies to all Housing and Property services



## What happens if we are worried



Staff may hear or see things that makes them worried about an adult - if staff are worried, they must tell Adult Social Care when they think an adult



- needs care and support



- is being hurt or neglected, or might be



- cannot protect themselves



Examples of harm or neglect are

- hoarding - keeping too many things



- self-neglect - not looking after yourself



- cuckooing - someone taking over your home



- sexual abuse



- emotional abuse



- financial abuse



Adult Social Care will look at the situation and decide what help is needed



## Working together



If an adult is at risk, Housing and Property will work with other services like social care to plan how to keep the person safe



We are part of the **Adult Safeguarding Partnership Boards**



## Mental capacity



Sometimes an adult cannot make decisions because of their learning disability - this is called not having mental capacity



If we are worried about this, we follow the **Mental Capacity Act 2005**



We need to know if someone can make decisions before we make big choices with them about housing



## Sharing information



Sharing information helps keep people safe - we share information in line with the

- **Care Act 2014**



- and **General Data Protection Regulations 2018**



When it is safe to do so, we will involve the adult in decisions about their care and support



## Supporting staff



Safeguarding can be upsetting for staff

- we support staff with meetings and check-ins



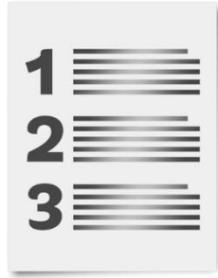
- all staff must do safeguarding training every year



- we do not accept abuse or harassment towards staff



If you think our service did not follow this policy, you can complain through Camden's complaints process



## What to do if you are worried about an adult



In an emergency call **999**



If you are worried about an adult, call

**020 79 74 44 44**

when you are prompted, say **Adult Social Care**